

# We support our customers before, during, and after security incidents

BEFORE

## 24/7 security monitoring and alerts

Our tools and team help secure your organization to prevent cyber incidents.

- **Instant Alerts (\$10,000 value)**  
Coalition's Attack Surface Monitor notifies you of vulnerabilities in your (and your vendors') public infrastructure throughout the policy period.
- **On-demand security support**  
Coalition's Security and Incident Response Team (SIRT) is always available to provide on-demand security support. Peace of mind included.
- **Free and discounted security tools**  
Access security services with Coalition-provided discounts for security awareness training, malware prevention, and more.

### \$10,000+

Value of the Coalition security services included with your insurance policy

### 15

Free licenses for security awareness training (additional licenses available for a discount)

DURING

## Immediate response during security incidents

Speed is critical when responding to security incidents, which is why Coalition is the only cyber insurance provider with a dedicated in-house cyber claims and incident response team.

- **Coalition Incident Response (CIR)**  
Our in-house staff of incident responders, forensic specialists, and security engineers respond in minutes, not days, to help you recover from network intrusions, ransomware, and business interruptions.
- **Coalition Claims**  
Our expert claims team includes privacy attorneys & breach coaches who can help you navigate the recovery process — including clawing back lost funds, managing vendors and law enforcement, and ensuring your claim is paid quickly.

### 5 minutes

Average response time to reported incidents

### 45%

Percentage of incidents handled by our in-house team with no cost to the insured

AFTER

## Comprehensive insurance to help you recover quickly

Coalition's comprehensive insurance policy will help your organization recover financially and operationally so you can get back to business.

- **Protect the value of your entire business**  
We don't just protect your network, our insurance policy protects your entire business with coverage for financial losses and liability arising from cyber incidents, technology failures, and privacy violations.
- **Insurance you can depend on**  
Coalition's insurance products are offered with the financial security of many of the world's leading (re)insurers including Swiss Re Corporate Solutions, Arch Insurance, and Lloyd's of London, among others.

### 84%

Percentage of stolen funds recovered by Coalition

### \$0

Out-of-pocket cost for using Coalition Incident Response

Please read your bound policy for all purchased coverages, terms, and conditions.