

Questions for Coalition Cyber Insurance and (Optional) Technology Errors & Omissions Insurance

Responses to the questions below are necessary to obtain a quotation for Cyber insurance from *Coalition* and, if desired, Technology Errors & Omissions coverage. After a quotation for insurance is bound, the *Named Insured* will be asked to electronically sign an application populated with the responses from the questions below.

GENERAL INFORMATION

NAMED INSURED

WEBSITE DOMAIN(S)

| | | | |
|----------|---------------------|--|---|
| ADDRESS | CITY | STATE | ZIP |
| INDUSTRY | NUMBER OF EMPLOYEES | REVENUE <i>expected over next 12 months</i> \$ | GROSS PROFIT / NET REVENUE <i>expected over next 12 months</i> \$ |

ATTESTATION QUESTIONS

- 1** Within the last 3 years, has the *Named Insured* suffered any cyber incidents resulting in a claim in excess of \$25,000? No Yes
- If YES, please explain the cyber incidents and/or claims.
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- 2** Is the *Named Insured* aware of any circumstances that could give rise to a claim under this insurance policy? No Yes
- If YES, please explain the circumstances and/or potential claims.
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- 3** Does the *Named Insured* enable disk encryption on laptops, desktops, and other portable media devices? No Yes Sometimes
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- 4** Does the *Named Insured* accept credit cards or collect Personally Identifiable Information (PII) or Protected Health Information (PHI) from its customers? (This does not include employees of the *Named Insured*.) No Yes
- 4a** How many payment card numbers (credit cards, debit cards, etc.) does the *Named Insured* store, process, transmit, or have access to?
 No records Less than 100,000 100,000 – 500,000 500,000 – 1,000,000 Over 1,000,000:
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- 4b** How many customer PII or PHI records does the *Named Insured* have?
 No records Less than 100,000 100,000 – 500,000 500,000 – 1,000,000 Over 1,000,000:
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- 5** Does the *Named Insured* have procedures to back up, archive, and restore sensitive data and critical business systems? No Yes
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- 6** Does the *Named Insured* require dual control when transferring funds in excess of \$25,000? * No Yes
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- 7** Within the last 3 years, has the *Named Insured* been subject to any complaints concerning the content of its website, advertising materials, social media, or other publications? No Yes
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- 8** Does the *Named Insured* have procedures to remove content (including third-party content) that is libelous, infringing, or otherwise controversial? No Yes

* Dual control for transferring funds refers to a process by which a transfer must be approved or confirmed by someone other than the initiator of the transfer.

All questions on page 1 must be completed for both standalone Cyber insurance and Technology Errors & Omissions coverage. Questions below are required only for Technology Errors & Omissions coverage.

TECHNOLOGY ERRORS & OMISSIONS QUESTIONS

1 Within the last 3 years, has the *Named Insured* been subject to a dispute or claim arising out of a technology error or omission in excess of \$25,000?

No Yes

If YES, please explain the circumstances and/or potential claims.

2 Is the *Named Insured's* operating as a managed service provider (MSP), or does the *Named Insured* participate directly in or sell technology products/services designed for any of the following industries?

- Adult Entertainment
- Automotive
- Aviation
- Blockchain
- Cannabis
- Cryptocurrency
- Financial Services
- Gambling
- Healthcare
- Internet of Things
- Military/Defense
- Payment Processing
- Point of Sale (POS) Software/
Hardware/Reseller
- Professional Services (Legal,
Medical, A&E, ...etc.)

No Yes

3 Please describe the *Named Insured's* use of technology in delivering its product and/or services.

4 How often are the *Named Insured's* services provided by written agreement or contract?

- 100% of agreements or contracts
- ≥ 50% of agreements or contracts
- < 50% of agreements or contracts
- 0% of agreements or contracts

5 Identify the standard risk mitigating clauses or methods contained within the *Named Insured's* agreements or contracts. (Select all that apply.)

- a. Customer acceptance / final sign off
- b. Disclaimer of warranties
- c. Hold harmless agreements that benefit the *Named Insured*
- d. Limitation of liability
- e. Exclusion of consequential damages
- f. Indemnification clause
- g. Binding mandatory arbitration
- h. Project phases / milestones